

## RETURNS

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We have a 14-day return policy, which means you have 14 days after receiving your item to request a return.

To be eligible for a return, your item must be in the same condition that you received it, unused.

You can always contact us for any return questions at [info@wouddapay.com](mailto:info@wouddapay.com).

### Damages and Issues

Please inspect your order upon receipt and contact us immediately if the item is defective, damaged, or if you receive the wrong item, so that we may evaluate the issue and make it right.

Unfortunately, we cannot accept returns on sale items or gift cards.

### Refunds

We will notify you once we've inspected your case to let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method within 10 business days. Please remember it can take some time for your bank or credit card company to process and post the refund too.

If more than 15 business days have passed since we've approved your return, please contact us at [info@wouddapay.com](mailto:info@wouddapay.com).